

Shipping Policy for Damon Spigle Music**

Last Updated: March 01, 2024

Welcome to Damon Spigle Music! This Shipping Policy outlines the terms and conditions related to the shipping of our products.

1. Order Processing Time

1.1 Processing Time:

- Orders are typically processed within 2-3 business days (excluding weekends and holidays) after payment confirmation.

1.2 Custom Orders:

- Custom orders may have a longer processing time, and customers will be notified accordingly.

2. Shipping Rates and Methods

2.1 Shipping Rates:

- Shipping rates are calculated based on the weight, size, and destination of the order.

2.2 Shipping Methods:

- We offer various shipping methods, including standard, expedited, and express options.

3. Estimated Delivery Times

3.1 ****Domestic Shipping:****

- Estimated delivery times for domestic orders range from 5 to 10 business days, depending on the chosen shipping method.

3.2 International Shipping:

- International orders may take 15 business days to 4 weeks for delivery, depending on the destination and shipping method.

4. Order Tracking

4.1 Tracking Information:

- Customers will receive a shipping confirmation email with tracking information once the order has been shipped.

4.2 Tracking Assistance:

- Customers can track their orders through the provided tracking information or contact our customer support team for assistance. info@damonspiglemusic.com

5. Shipping Restrictions

5.1 International Shipping:

- We may have restrictions on shipping certain products internationally. Customers are responsible for any customs duties or taxes imposed by their country.

5.2 P.O. Box Addresses:

- Please provide a physical address for shipping, as some carriers do not deliver to P.O. boxes.

6. Shipping Delays

6.1 Unexpected Delays:

- We are not responsible for shipping delays caused by unforeseen circumstances, such as weather, customs, or carrier-related issues.

6.2 Communication:

- In the event of a significant delay, customers will be notified promptly with updates on their order status.

7. Lost or Damaged Shipments

7.1 Lost Shipments:

- In the rare event of a lost shipment, we will work with the carrier to locate the package or provide a replacement.

7.2 Damaged Shipments:

- Customers should inspect packages upon receipt. If a package appears damaged, please document it with the carrier and contact us for assistance. info@damonspiglemusic.com

8. Contact Us

If you have any questions or concerns regarding our shipping policy, please contact us at info@damonspiglemusic.com